



Family Support 360
Critical Incident Reports
June – August 2016

Regulatory Authority

Administrative Rules of South Dakota require Family Support Coordinators (FSC) to complete a Critical Incident Report (CIR) when any of the following events take place in a participant's life:

- Any suspected abuse, neglect, or exploitation against or by a participant;
- Life-threatening illness or injury whether hospitalization occurs or not;
- Changes in health or behavior that may jeopardize continued services;
- Illegal activity;
- Death; and
- Illnesses or injuries that resulted from unsafe or unsanitary conditions.

This regulation applies to all participants of the Family Support 360 program regardless of their funding source, waiver or general funds.

Process

The FSC makes a verbal report to the Division of Developmental Disabilities (DDD) when they are notified of an incident/situation that meets CIR reporting criteria. The FSC is then required to submit a written report to the DDD within seven days of the verbal report. Each submitted CIR is peer reviewed by a second DDD staff to ensure all necessary steps have been taken to safeguard the health and safety of the participant. Additionally, this peer review process assists with identifying if appropriate resources and/or supports have been offered to the participant and/or their natural supports. The ultimate outcome is the health and safety of the participant and prevention of like CIRs in the future.

The DDD provides this information to the Council as another "peer" review to determine if changes are necessary to the operation of the Family Support waiver.

Report

This report provides a summary of CIRs received June 1, 2016 through August 31, 2016 to include:

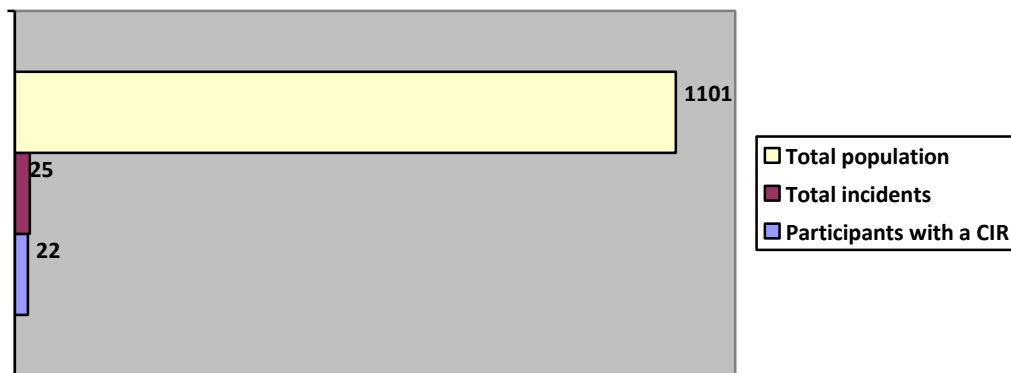
- The number of participant's active on the program during the specified period;
- The total number of CIRs completed;

- The number of participants involved in an incident that met reporting criteria;
- Age groups; and
- The number of CIRS received by category during the most recent and previous three quarters.

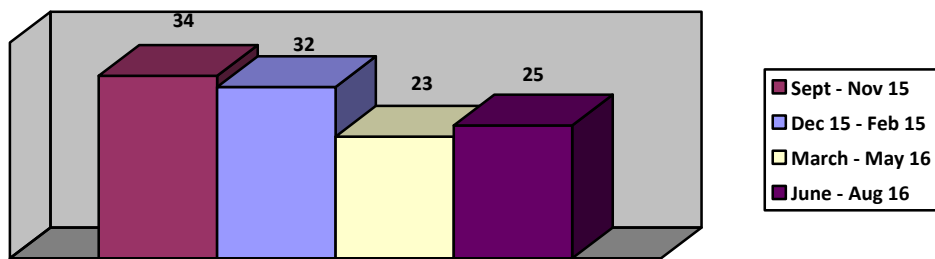
{Note: Reporting periods are March – May; June – August; September – November; and December – February. These identified periods coincide with the FS Council’s yearly meeting schedule.}

Number of reports received

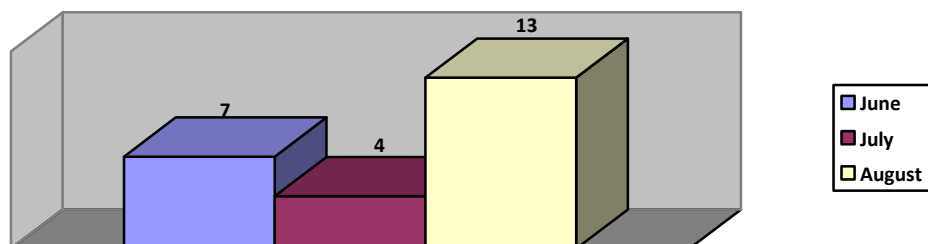
1,103 participants were active on the FS 360 program during this reporting period. This is an increase of 2 participants since the last quarter. 25 CIRs were completed for 22 participants or 3% of the active participants during this reporting period. This is an increase of two CIRs from the previous quarter.

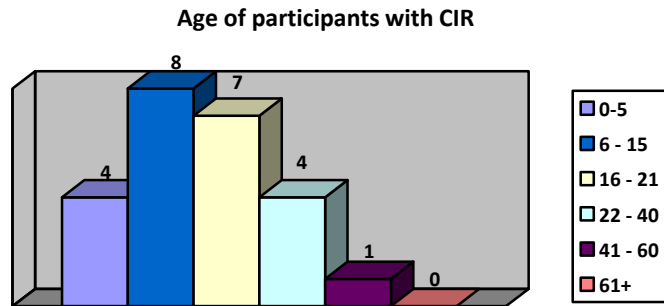


Total number of critical incident reports



Number of CIRs received by month



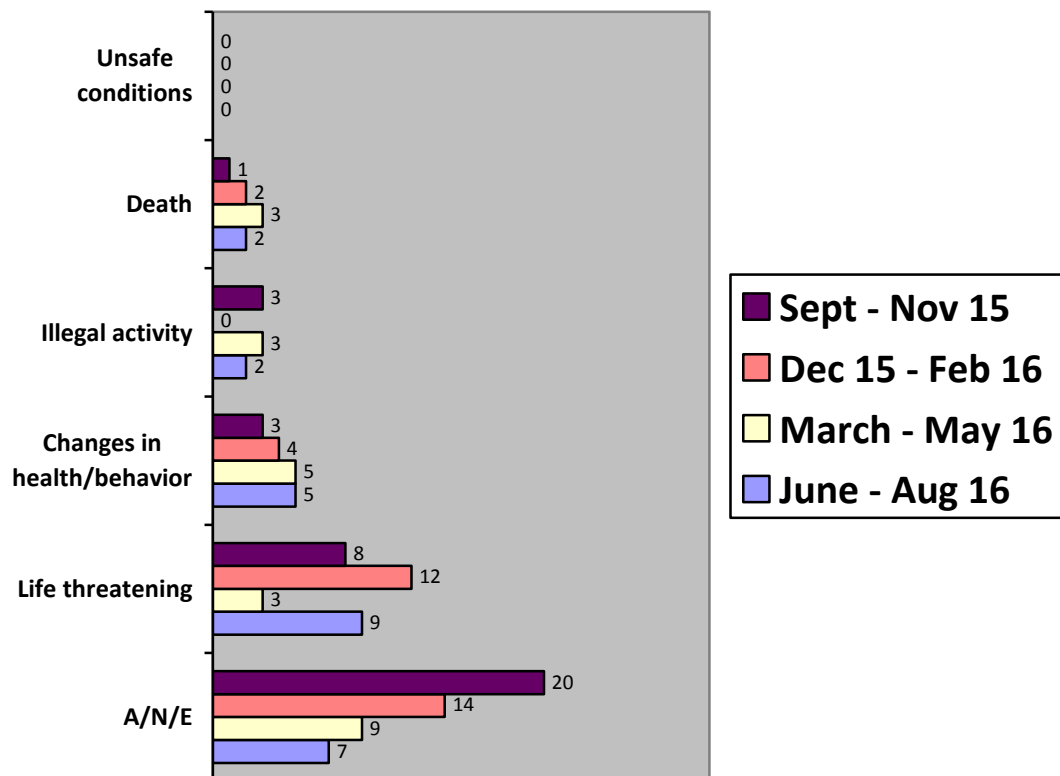


Categorical Information

Incidents during this period were reported in the following categories:

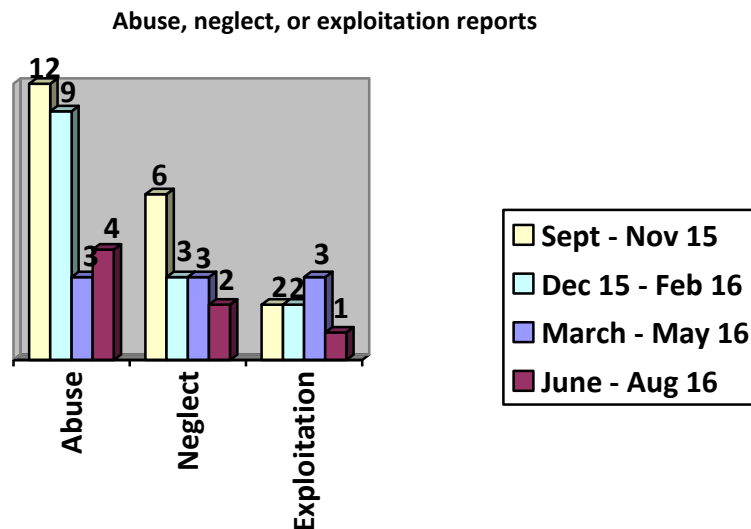
- Seven reports of abuse; neglect, or exploitation;
- Five reports of changes in health or behavior that may jeopardize continued services;
- Two death reports;
- Nine reports of life-threatening illness or injury
- Two reports of illegal activity; and
- No reports of illness or injury due to unsafe or unsanitary conditions.

Number of reports by category



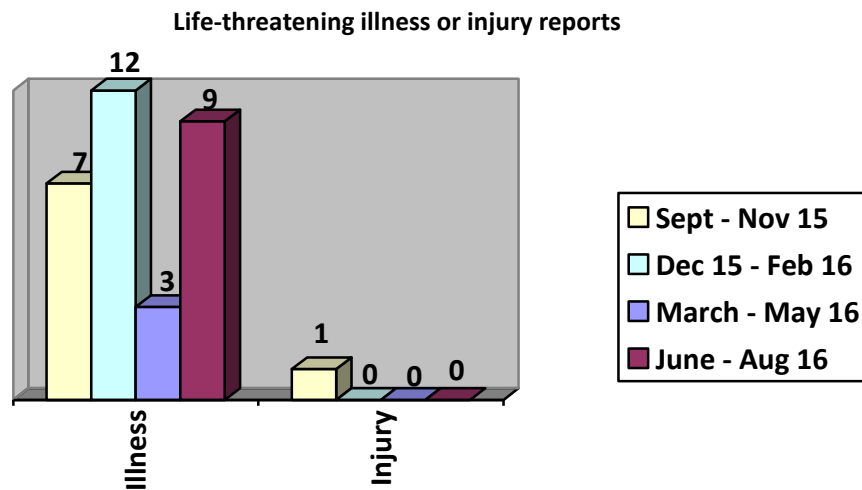
Summary of abuse, neglect, or exploitation reports:

- Four reports of abuse:
 - A participant was assaulted on two occasions by their significant other. After the first assault a no contact order was put in place. The participant was in the community when the other person violated the no contact order as he was chasing her through a parking lot there happened to be police officers in the area who saw this and was aware of the situation and able to immediately intervene;
 - A participant expressed fear about her step-son who had threatened to kill her. The step-son was removed from the home; and
 - A coordinator received concerns from a community member about the treatment of a person with a disability.
- Two reports of neglect:
 - A participant's father fell asleep on the couch and the child was able to exit the home with their younger sibling. The children were picked up by the police department whom were driving by. Mom was contacted and able to bring the children home from the care of CPS. Dad has moved out of state; and
 - A coordinator contacted a parent to complete a quarterly review. The parent indicated the participant and other children in the home had been removed by CPS the previous week and were still in the custody of CPS. The parent was not willing to provide details to the incident other than they had made a mistake. CPS was not willing to share details with the coordinator either.
- One report of exploitation:
 - A participant's sibling stole their iPad and pawned it.



Summary of life-threatening illness or injury reports:

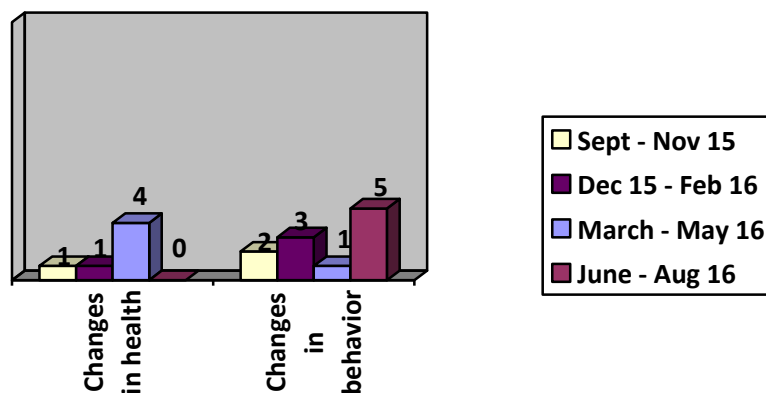
- Nine reports of life-threatening illness
 - Three participants were admitted to ICU for respiratory issues;
 - A participant was admitted to ICU for increased seizures. While in the hospital an MRI was completed and a lesion was found on the brain stem;
 - A participant suffered a stroke;
 - A participant required emergency surgery due to a twisted bowel;
 - A participant was admitted to hospice care related to leukemia; and
 - A participant was admitted to a children's specialty hospital twice due to respiratory issues. The second admission the family was informed the young man is experiencing respiratory failure.
- No reports of life-threatening injury



Summary of changes in health or behavior that may jeopardize continued services reports:

- Five reports of changes in behavior:
 - A participant got into a physical altercation ending with the participant pulling a knife on the brother. The participant was arrested and spent the night in jail;
 - A participant attempted suicide;
 - A participant ran away from their parent and was found by a community member who contacted the police;
 - A participant ran away from their summer school program; and
 - A participant was struggling with their behavioral health and required the assistance of an inpatient hospital stay.
- No reports regarding changes in health

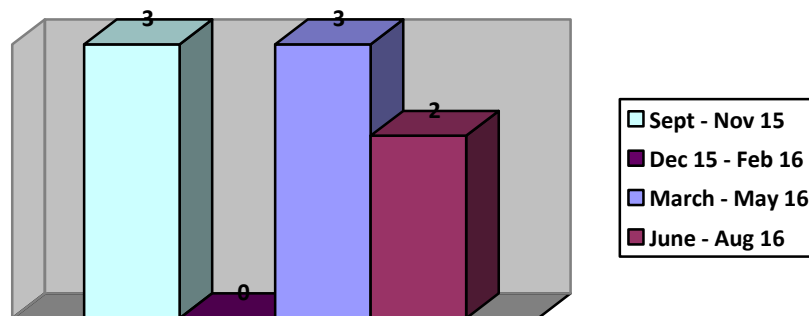
Changes in health or behavior reports



Summary of Illegal Activity reports:

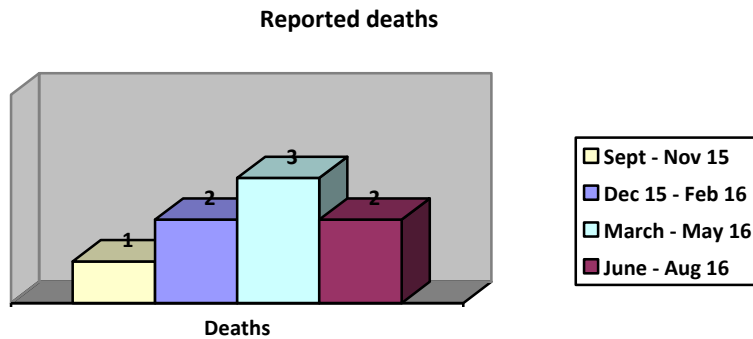
- Two reports related to illegal activity.
 - A participant was arrested for assaulting their brother; and
 - A participant was required to take social media safety classes to avoid being charged for sending inappropriate text messages.

Illegal activity reports



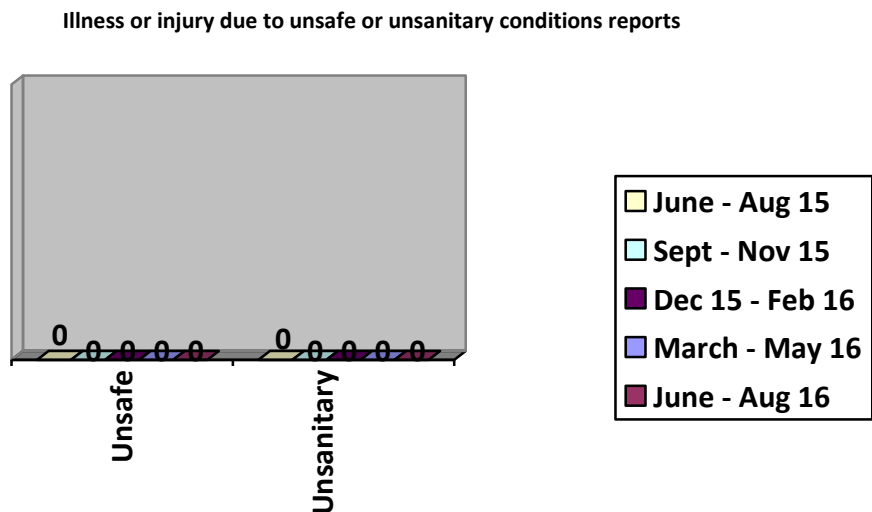
Summary of death reports:

- Two reported deaths
 - Two participants passed away due to complications related to long-standing medical issues.



Summary of unsafe or unsanitary conditions:

- No reported injury or illness due to unsafe conditions.



Review and follow up

Upon review of all CIRs the reports that required contact of another entity, e.g. Child Protection, Adult Services and Aging, Law Enforcement, were completed appropriately. Coordinators provided the appropriate assistance and resources to the participants and/or their families. As requested Support Coordinators filed follow-up notes to the original CIR to ensure appropriate supports/actions were taken.